

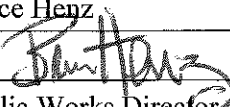
## Consumer Confidence Report Certification Form

(to certify electronic delivery of the CCR, use the certification form on the State Board's website at [http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name: City of Red Bluff

Water System Number: #5210004

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 24, 2015 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Bruce Henz  
Signature:   
Title: Public Works Director  
Phone Number: ( 530 ) 527-2605 x 3055 Date: 6-18-15

*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: ***Delivered in consumer's monthly water bill.***
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR on the Internet at [www.cityofredbluff.org](http://www.cityofredbluff.org)
  - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)
  - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☒ Delivery to community organizations (attach a list of organizations)
  - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*

Zip Codes

United States Postal Service

# Postage Statement—First-Class Mail and First-Class Package Service

Post Office Note Mail Arrival Date & Time  
(Do Not Round Stamp)

Use this form for First-Class Mail and First-Class Package Service.

Mailer	Permit Holder's Name and Address and Email Address, if Any	Telephone	Name and Address of Mailing Agent (If other than permit holder)	Telephone	Name and Address of Mail Owner (If other than permit holder)
	CITY OF RED BLUFF 555 Washington St. Red Bluff, CA 96080  CAPS Cust. Ref. No. _____ CRID _____		96080 475 960 8 956 12 CRID _____		CITY OF RED BLUFF 555 Washington Red Bluff, CA CRID _____

Mailing	Post Office of Mailing	Processing Category	Parcels Only Hold For Pickup HFPD No of Pieces	Mailers Mailing Date	Federal Agency Cost Code	Statement Seq. No.	No. and type of Containers
	Red Bluff	<input checked="" type="checkbox"/> Letters		4-29-15			
	Type of <input type="checkbox"/> Permit Imprint <input type="checkbox"/> Precanceled Stamps <input type="checkbox"/> Metered	<input type="checkbox"/> Flats <input type="checkbox"/> Parcels	Weight of a Single Piece	Combined Mailing	SSF Transaction ID#	Total Pieces	
	Permit # 55	For Mail Enclosed Within Another Class <input type="checkbox"/> Standard Mail <input type="checkbox"/> Bound Printed Matter <input type="checkbox"/> Library Mail <input type="checkbox"/> Media Mail	04 pounds	<input type="checkbox"/> Single Class		495	
	For Automation Price Pieces, Enter Date of Address Matching and Coding	Move Update Method:	Total Weight		Customer Generated Electronic Labels		
		<input type="checkbox"/> Ancillary Service Endorsement <input type="checkbox"/> OneCode ACS <input type="checkbox"/> NCOALink <input type="checkbox"/> ACS <input type="checkbox"/> Alternative Method <input type="checkbox"/> Multiple <input type="checkbox"/> n/a Alternative Address Format	19.80		<input type="checkbox"/> SigCon		

Postage	Letter or Flat-size mailpieces contain:	Parts Completed (Select all that apply)	Subtotal Postage (Add parts totals)
	<input type="checkbox"/> Round Trip ONLY: One DVD/CD or other disk	<input type="checkbox"/> A <input checked="" type="checkbox"/> B <input type="checkbox"/> C <input type="checkbox"/> D <input type="checkbox"/> E	
	This is a Political Campaign Mailing Yes <input type="checkbox"/> No <input type="checkbox"/>	<input type="checkbox"/> NSA <input type="checkbox"/> S	
	This is Official Election Mail Yes <input type="checkbox"/> No <input type="checkbox"/>	1	
	Price at Which Postage Affixed (Check one). Complete if the mailing includes pieces bearing metered/PC Postage or precanceled stamps.		
	<input type="checkbox"/> Correct <input type="checkbox"/> Lowest <input type="checkbox"/> Neither	pcs. x \$ = Postage Affixed	
	Incentive/Discount Flat Dollar Amount	-	
	Fee Flat Dollar Amount	+	
	Permit #	Net Postage Due (Line 1 +/- Lines 2, 3, 4)	233.94

USPS Use	Additional Postage Payment (State reason)	
	For postage affixed add additional payment to net postage due; for permit imprint add additional payment to total postage	Total Adjusted Postage Affixed
	Postmaster Report Total Postage in AIC 121	Total Adjusted Postage Permit Imprint

Certification	Incentive/Discount Claimed:	Type of Fee
	The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. The mailer hereby certifies that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on this form may be subject to criminal and/or civil penalties, including fines and imprisonment.	
	Signature of Mailer or Agent	Printed Name of Mailer or Agent Signing Form
	Beverly Pierro	522 3500

USPS Use Only To be completed in non-Posta/One/sites	Weight of a Single Piece	Are postage figures or fees adjusted from mailer's entries? If yes, reason	USPS Use Only To be completed in non-Posta/One/sites
	Total Pieces	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	Total Weight		
	Total Postage		
	Permit Verification Performed? (If required)		
	I CERTIFY that this mailing has been inspected for each item below if required:	Date Mailer Notified	Contact
	(1) eligibility for postage prices claimed	By (Initials)	Time AM PM
	(2) proper preparation (and proof where required)		
	(3) proper completion of postage statement		
	(4) payment of annual fee, and		
	(5) sufficient funds on deposit (if required)		
	USPS Employee's Signature	Print USPS Employee's Name	

## **2014 CITY OF RED BLUFF CONSUMER CONFIDENCE REPORT**

### **PUBLIC WATER SYSTEM #5210004**

The City of Red Bluff operates a public water system under a permit issued by the State Water Resources Control Board (State Board). The permit was first issued in 1971 and is amended as improvements are added to the system. The State makes routine inspections of the water system and is the recipient of all test results. The City is regulated by Title 22 of the California Code of Regulations. This annual report includes water quality data through December 31, 2014. For additional information concerning this Consumer Confidence Report, contact Public Works (530) 527-2605 extension 3067.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

#### **THE FOLLOWING ARE DEFINITIONS OF SOME OF THE TERMS USED IN THIS REPORT:**

<p><b>Maximum Contaminant Level (MCL):</b> The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.</p> <p><b>Maximum Contaminant Level Goal (MCLG):</b> The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).</p> <p><b>Public Health Goal (PHG):</b> The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.</p> <p><b>Minimum Reporting Level (MRL):</b> The smallest measured concentration of a substance that can be reliably measured by using a given analytical method.</p>	<p><b>Primary Drinking Water Standards (PDWS):</b> MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.</p> <p><b>ppm:</b> parts per million or milligrams per liter (mg/L). One ppm or mg/l is equal to : One inch in 16 miles, One second in 11.5 days or One minute in two years.</p> <p><b>ppb:</b> parts per billion or micrograms per liter (ug/L) One ppb or ug/l is equal to: One second in nearly 32 years, Single penny in \$10,000,000 or One pinch of salt in 10 tons of potato chips.</p> <p><b>pCi/L:</b> Pico curies per liter (a measure of radiation)</p> <p><b>AL:</b> Action Level</p>
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#### **SOURCE OF WATER**

The City currently operates 13 wells, varying in depth from 250' to 625' and varying in capacity from 480 to 2,400 gallons per minute. The water supplied by the 13 wells is not altered or treated prior to distribution. The City currently has two 3 million gallon water storage facilities.

An assessment of the drinking water sources for the City of Red Bluff Water System was completed in February 2003. A copy of this assessment is available by contacting the Public Works Dept. at 530-527-2605 ext. 3067. The sources that are considered most vulnerable are those in close proximity to gas stations, underground storage tanks, sewer and septic collection systems and industrial manufacturers.

#### **STAFFING**

The State of California regulations requires the City to employ a D3 operator to oversee the water system. The City did not have a D3 operator in 2014 but contracted with California Rural Water Association to assist with a D3 operator oversight. A D3 operator will be on staff in June 2015.

#### **WATER QUALITY ANALYSIS**

The following "range of test values", reflect the most recent analysis of the 13 well sites. All chemicals reported have no PHG (Public Health Goal).

#### **DISTRIBUTION SYSTEM MICROBIOLOGICAL QUALITY OF WATER**

CONTAMINANT	SAMPLE DETECTIONS	MCL	SOURCE OF BACTERIA
Total Coliform Bacteria	0	< 2	Naturally present in environment
Fecal Coliform or E. coli	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or E. coli	Human and animal fecal waste

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Fecal coliforms and *E. coli* are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems. The City tests four samples from the distribution system on a weekly basis for coliform organisms. The State Board regulations specify that no more than one routine sample is to be positive for coliform in a month.

#### **INDIVIDUAL TAP MONITORING FOR LEAD AND COPPER**

Monitoring of individual customer's taps from locations within the water system is performed for lead and copper. This monitoring is done periodically to verify that the delivered water does not contain lead or copper. Triennial testing for lead and copper is required by the State Board on a varied schedule. Thirty samples were collected in September 2013. \*\*\*The State allows monitoring for some contaminants less than once per year because the concentrations of these contaminants do not change frequently.

LEAD / COPPER	# OF SAMPLES	90 <sup>th</sup> PERCENTILE	# OF SAMPLES OVER AL	AL
Lead	30	.0015 mg/l	0	.015 mg/l
Copper	30	.088 mg/l	0	1.3 mg/l

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Red Bluff is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

#### **RADIOLOGICAL WATER QUALITY**

Results of water sample analyses performed to measure radiological constituents. The water system is in compliance if the level does not exceed 5 pico Curies per liter (pCi/l). Results of 10/19/2007 test for constituents were <1.0 to <3.0 (pCi/l). Composite Sampling test for Gross Alpha, Radium 226, Radium 228 and Uranium met the new regulations mandated by the State.

## UNREGULATED CONTAMINANT MONITORING RULE (UCMR3)

CONTAMINANT	RANGE DETECTED	AVERAGE	NO MCL SET BY STATE (informative only)	DATE SAMPLED
Chromium 6+	1.1–6.1 ug/L	4.06 ug/L	N/A	December 2014
Chromium, Total	1.2–5.9 ug/L	3.87 ug/L	N/A	December 2014
Strontium, Total	140–280 ug/L	218.46 ug/L	N/A	December 2014
Vanadium, Total	4.2–18 ug/L	12.89 ug/L	N/A	December 2014

Unregulated contaminant monitoring helps USEPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated

### SODIUM AND HARDNESS

Although sodium and hardness do not have MCL's they are of interest to many consumers who are concerned about sodium intake and may believe that the hardness of the water could affect their health.

CONTAMINANT	RANGE DETECTED	MCL	DEGREE
Sodium	12. – 26. mg/L	N/A	Considered low
Hardness	67.1 – 98.5 mg/L	N/A	0-50/soft, 300-up/very hard

### ARSENIC

While your drinking water meets the current Federal & State standard for arsenic, it does contain low levels of arsenic. The standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The California Department of Health Services continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

CONTAMINANT	RANGE DETECTED	MCL	SAMPLED
Arsenic	2.--4. Ug/L	10 ug/L	2014

### GENERAL INFORMATION ON DRINKING WATER

CONTAMINANT	RANGE DETECTED	MCL	SAMPLED
Copper (Cu)	.004--01 ug/L	1.3 ug/L	2014
Fluoride(F) Natural Source	0.0--0.01 mg/L	2.0 mg/L	2014
Nitrate (AS NO3)	2.0–6.5 mg/L	45 mg/L	2014
Sulfate (SO4)	1.8--6.0 mg/L	500 mg/L	2014

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly individuals, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The USEPA/Center for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA and the California Department of Health Services prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Water customers reviewing this report are asked to share this information with any tenant or water user on their premises. We think it is important for you, our customer, to have current and factual information about your water supply.

Information that deals with decisions about our water system is announced during the Red Bluff City Council meetings on the first and third Tuesdays of every month at 7 p.m. in the Council Chambers at 555 Washington Street. Agendas are posted at City Hall and on our website [www.cityofredbluff.org](http://www.cityofredbluff.org). An online version of this report is also available at [www.cityofredbluff.org/public notices](http://www.cityofredbluff.org/public notices).

**POSTING LOCATIONS**

Red Bluff City Hall

Red Bluff Community Center

Tehama County Library